Right at Home RightCare

# Guide to Support at Home Rates



Information for Clients and families

## Provider Information about Service Delivery and Pricing

Right at Home RightCare provide in-home care and assistance to consumers across Australia through a network of highly trained, professional and dedicated care teams. Each office is individually owned and operated giving you the ability to discuss your unique circumstances and care needs with the friendly local team.

#### Our Mission

Our mission is to "improve the quality of life for those we serve" and every member of every Right at Home office around Australia embodies this mission in the delivery of exceptional care and communication. Whilst our Network's standard prices are published here, your local Right at Home office will consult with you on the unique care you require and work within your budget to obtain the best possible outcome. Prices many differ locally based on specific circumstances.

Please speak with your **LOCAL OFFICE** about specific pricing concerns.



Right at Home delivers value for money for an exceptional quality service.

Care management is an important service that includes coordinating care and services that will help deliver on the goals you identified in your Care Plan.

All care management and associated Care Plans are created uniquely to the individual consumer by consultation and reviewed regularly to ensure continued levels of high quality care. Our care management includes regular supervisory visits and a visit to introduce your carer to you.





Trices as by Triover					
Unit	Standard Rate (6am to 8pm)	Non- standard Rate (8pm to 6am)	Saturday	Sunday	Public Holiday
CARE [ni	l contribution	1			
Hourly	\$171	\$188	\$234	\$273	\$340
Hourly	\$138	\$148	\$174	\$196	\$270
Hourly	\$111	\$122	\$154	\$198	\$241
Hourly	\$120				
Hourly	Based on practitioner prices plus a margin				
Hourly	\$171	\$188	\$234	\$273	\$340
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Hourly	\$111	\$122	\$154	\$198	\$241
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Table 1. Transport included as part of a service with client (driver and car provided)								
	Up to 5kms	5 – 10kms	10 – 20kms	20 – 30kms	30 – 40kms	40 – 60kms	>60kms	
To be added to hourly service charges	\$7	\$14	\$28	\$42	\$56	\$84	To be agreed	

Table 2. Transport separate from a service								
Based on time of shift and distance to be travelled (brackets available in increments of 10kms)								
Driver and car provided		Up to 5kms	5 – 10kms	10 – 20kms	20 – 30kms	30 – 40kms	40 – 60kms	>60kms
Standard rate	Trip	\$35	\$70	\$112	\$126	\$167	\$195	To be agreed
Non-standard rate		\$38	\$75	\$120	\$134	\$178	\$206	
Saturday		\$46	\$91	\$144	\$158	\$210	\$238	
Sunday		\$57	\$113	\$177	\$191	\$254	\$282	
Public Holiday		\$68	\$135	\$209	\$223	\$297	\$325	
Transport arranged for you	Based on cost of third-party transport provider							

Disclaimer: prices may vary based on specific circumstances. Please contact your local office for more details.



Support at Home Care Type

# **Clinical Care**



# **Nursing Care**

- Monitoring clinical conditions
- Administering medication
- Wound care
- Continence management
- Management of skin integrity
- Catheter care
- IV therapy, IV antibiotics
- Education
- Specialist service linkage
- Symptom management



# **Nutrition Support**

- Prescribed enteral/oral dietary products
- Nutrition aids

### Restorative Care Management

 Time-limited specialist coordination for functional recovery

#### **Care Management**

- Care planning
- Coordination
- Advocacy
- Monitoring
- Review and evaluation

#### **Allied Health**

- Allied Health Therapy Assistant
- Counsellor or Psychtherapist
- Dietitian or Nutritionist
- Exercise Physiologist
- Music Therapist
- Occupational Therapist
- Physiotherapist
- Podiatrist
- Psychologist
- Social Worker
- Speech Pathologist

# **Independence Services**



#### **Personal Care**

- Bathing
- Grooming
- Hygiene
- Mobility
- Eating
- Medication selfmanagement
- Manage non-clinical continence needs

# Social Support & Community Engagement

- One-on-one
- Group social activities
- Accompanied activities
- Cultural support
- Digital education and support
- Assistance to maintain personal affairs

#### Respite

 In-home or communitybased carer relief

#### **Therapeutic Services**

- Acupuncture
- Art Therapy
- Chiropractic
- Diversional Therapy
- Osteopathy
- · Remedial Massage

#### **Transport**

 Individual/group transport to regular activities

#### Assistive Technology & Home Modifications

 Arrange assessment, installation, administration and co-ordination

# **Everyday Living Support**



#### **Domestic Assistance**

- · Light cleaning
- Laundry
- Accompanied/unaccompanied shopping

#### **Home Maintenance**

- Essential safety-related gardening
- Minor home repairs

#### Meals

- · Meal preparation
- Meal delivery