

Right at Home RightCare

# Guide to Home Care Package Rates

Date: 1 March 2024



**In Home Care & Assistance**

Information for Clients and families

*Let's start talking about living™*

## Provider Information about Service Delivery and Pricing

Right at Home RightCare provide in-home care and assistance to consumers across Australia through a network of highly trained, professional and dedicated care teams. Each office is individually owned and operated giving you the ability to discuss your unique circumstances and care needs with the friendly local team.

### Our Mission

Our mission is to “improve the quality of life for those we serve™” and every member of every office around Australia embodies this mission in the delivery of exceptional care and communication. Whilst our Network’s standard prices are published here, your local Right at Home office will consult with you on the unique care you require and work within your budget to obtain the best possible outcome.

Please speak with your **LOCAL OFFICE** about specific pricing concerns.



*Improve the  
quality of life for  
those we serve™*





Home Care  
Package Care Type

## Domestic Support (Household tasks) and Light Gardening

Standard Weekday Rate Per Hour (6am – 8pm)	Non – Standard Weekday Rate Per Hour (8pm – 6am)	Saturday Per Hour	Sunday Per Hour	Public Holiday Per Hour
\$84.00	\$94.00	\$118.00	\$158.00	\$190.00



### Domestic / Household and Companion Support includes:

- Cooking, meal preparation and clean-up
- Monitor diet and nutrition
- Medication reminders
- Pet care and pet monitoring
- Prepare grocery list
- Mop, sweep and vacuum floors
- Clean kitchen counters and appliances
- Clean bathrooms
- Dust, organise and tidy up rooms
- Make the beds and change linen
- Laundry – wash and put away clothes
- Iron clothes
- Take out the garbage
- Help with letters and reading the mail
- Read (books, newspapers)
- Rent and watch movies
- Companionship and friendly conversation
- Play cards or board games
- Transportation – to and from doctors appointments / social events
- Errands – mail letters, bills or packages
- Grocery shopping
- Outings to the theatre, art galleries, the RSL, coffee shops
- Visits with friends
- Take walks, visit the park



### Home Care Package Care Type

## Personal Care

### Personal Care Services include support with:

- Bathing
- Hygiene
- Grooming and Dressing
- Continence Care
- Help with mobility
- Help reduce the risks of slips and falls
- Help with exercises
- Assistance with dining

Standard Weekday Rate Per Hour (6am – 8pm)	Non – Standard Weekday Rate Per Hour (8pm – 6am)	Saturday Per Hour	Sunday Per Hour	Public Holiday Per Hour
\$84.00	\$94.00	\$118.00	\$158.00	\$190.00



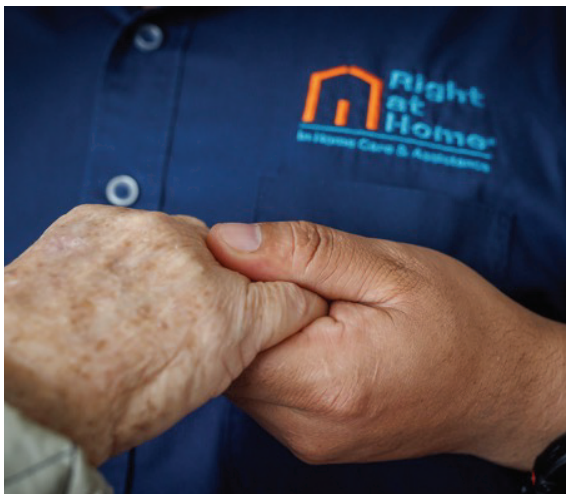
### Home Care Package Care Type

## Nursing

### Skilled Nursing Care Services include:

- Medication Administration
- Catheter Care
- Complex wound dressings (vac dressings)
- IV therapy, IV antibiotics
- Tube feeding
- Rehabilitation
- Palliative Care
- Symptom Management
- Managing a rapidly changing health status

Standard Weekday Rate Per Hour (6am – 8pm)	Non – Standard Weekday Rate Per Hour (8pm – 6am)	Saturday Per Hour	Sunday Per Hour	Public Holiday Per Hour
\$148.00	\$162.00	\$186.00	\$216.00	\$292.00



### Home Care Package Care Type

## In-home Respite

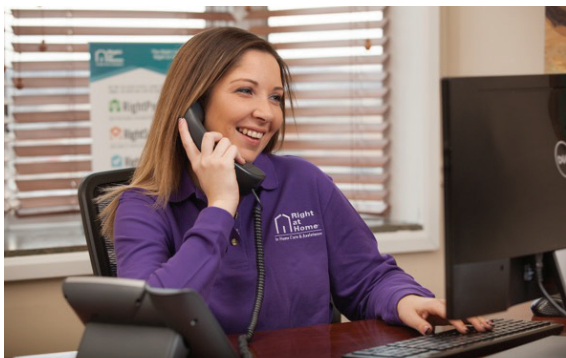
In-Home Respite provides short-term care to allow the family carer time to rest and revive their spirits, allowing them time to grab a coffee with a friend, do some

shopping or even take a much needed nap, while they can be rest assured that their loved one is being cared for in the best of hands.

Standard Weekday Rate Per Hour (6am – 8pm)	Non – Standard Weekday Rate Per Hour (8pm – 6am)	Saturday Per Hour	Sunday Per Hour	Public Holiday Per Hour
\$84.00	\$94.00	\$118.00	\$158.00	\$190.00



Other Costs (per fortnight)	Level 1	Level 2	Level 3	Level 4
Package Management (per fortnight)	\$0.00	\$0.00	\$0.00	\$0.00
Care Management (per fortnight)	\$57.00	\$104.00	\$226.00	\$343.00



Right at Home does not charge Package Management administration fees.

Care management is an important service that includes coordinating care and services that will help deliver on the goals you identified in your Care Plan.

All care management and associated Care Plans are created uniquely to the individual consumer by consultation and reviewed regularly to ensure continued levels of high quality care.

Direct Service Charge	Level 1	Level 2	Level 3	Level 4
Third Party Direct Service Charges	All services provided by external service providers will be billed directly to the Home Care Package and may also include a charge for business overheads which will never be more than 5% of the third party invoice and capped at a maximum of \$84.00. The total price will be agreed with you before the third party service is arranged.			

Staff travel costs to travel to you	Level 1	Level 2	Level 3	Level 4
\$1.30 per km	Depending on distance and circumstances this may be charged and will be discussed with each client independently			

Travel to appointments and social outings in staff vehicle	Level 1	Level 2	Level 3	Level 4
\$1.30 per km				